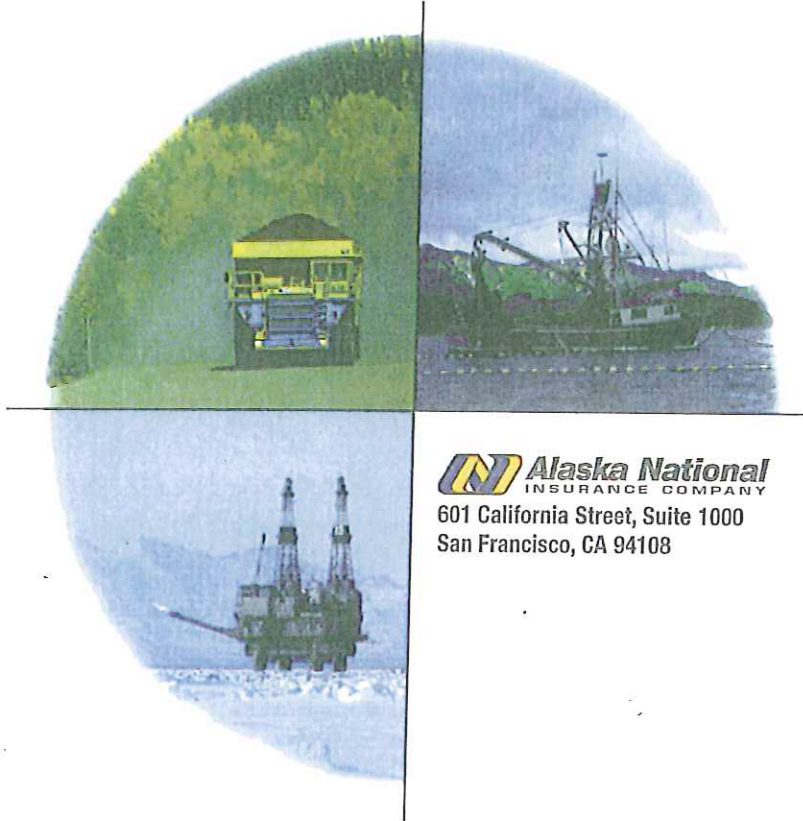


# Alaska National Insurance Company



## Underwriting

- Options designed to produce superior results.

### **Loss Sensitive Plans**

- Retro or Deductible

### **Guaranteed Cost Plans**

#### **Contact Information**

Jim Peterson - (415)248-5026

Wayne Bryan - (415)248-5032

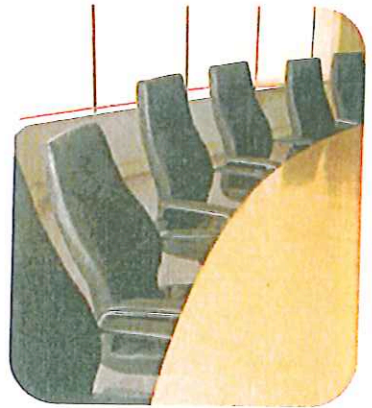
Steve Ashburn - (415)248-5043

Fax: (415)248-5033

**Alaska National Insurance Company  
Services Menu**

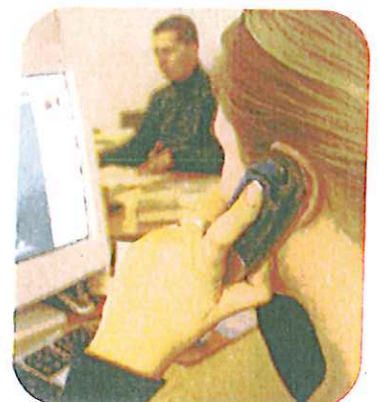
**Loss Control**

- Designated Loss Control Consultant
- Loss Control Service Plan
- Safety Consulting
- Compliance Based Training
- Safety Management Education
- Safety Meeting Assistance
- Safety Education
- Safety Management Audits
- Accident Investigation
- Hazard Identification Surveys
- Video Training Library
- Loss Reporting and Analysis
- Industrial Hygiene Services
- Ergonomic Surveys & Training
- Regularly Scheduled Service Reviews

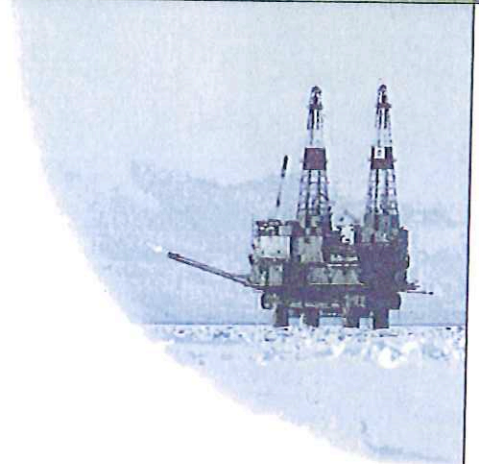
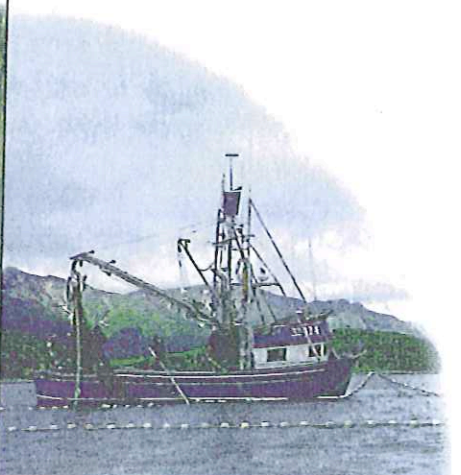


**Claims**

- Designated Claims Examiner
- Manageable Caseloads
- One on One Support
- Claims Consultation
- On Going Communication
- Hearing Notification
- Reserve Consultation
- Defense Attorney Panels
- Investigative Resources
- Medical Provider Network
- Utilization Review
- Bill Review
- Anti-fraud Services/SIU
- Nurse Case Management
- Online Claim Reporting
- Online Loss Runs
- Serious Loss Reports
- Regularly Scheduled Claims Reviews



From the Arctic Circle to the  
Gulf of Mexico, from the Pacific Coast  
to the Intracoastal Waterway,  
regardless of what you do or where you do it,  
the Loss Control Services Department of  
Alaska National Insurance Company  
will be there to serve you.



**Alaska National**  
INSURANCE COMPANY

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# Loss Control Services



## **SAFETY MANAGEMENT EDUCATION**

Managing safety is no accident. It takes hard work, commitment and knowledge. Safety can only be a permanent part of the workplace when employees and managers have positive safety attitudes, beliefs, and behaviors. Through our Safety Management Education Program, supervisory and management team members

learn skills needed to influence safe employee behavior.

## **SAFETY MEETING ASSISTANCE**

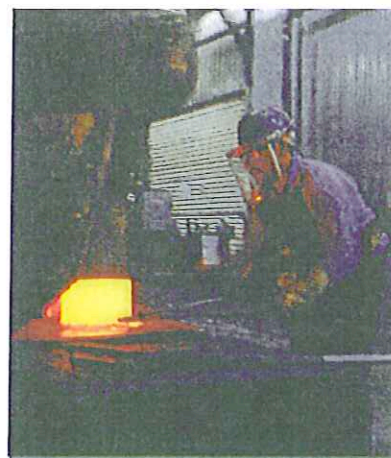
Regular and effective safety meetings enhance your accident prevention efforts. We can accent your program by providing safety meeting log sheets, discussion topics, videos and suggestions on how to hold a successful safety meeting.



## **SAFETY EDUCATION**

We support your injury-prevention efforts by presenting safety education sessions addressing common workplace hazards. Our sessions focus on the primary causes of employee injuries: manual material handling, slips and falls, and ergonomics.

## **SAFETY MANAGEMENT AUDITS**



Studies have shown that companies with the best safety programs (or safety systems) have consistently fewer workplace accidents and injuries. As a result, these companies enjoy a significant financial and operational advantage over their competitors. We feel that

one of the best ways to measure and enhance a company's safety efforts is through an in-depth audit of all aspects of its safety program.

**THE ALASKA NATIONAL "COMPASS":** Comprehensive Management Practice And Safety Survey (COMPASS) is a computer based consulting tool designed to evaluate and compare a policyholder's loss control

Wherever you are,  
whatever type of claim  
problem you and your  
employees may be facing,  
the claims management team  
at Alaska National Insurance  
Company stands ready to help.



**Alaska National**  
INSURANCE COMPANY

**Claims Management Services**

Our lower caseloads allow our examiners to be more informed and pro-active in their handling of individual claims, to provide more rapid and reliable responses to individual employee and client needs, and to achieve greater success in the overall management of each claim.

### **Strong Client Relationships**

Each policyholder is assigned a dedicated claims examiner and a full-time assistant to manage its claims. By utilizing our claims account teams, we work to provide customized claims services to each of our accounts. We strive to build strong professional and personal relationships between our claims account teams and you, which we believe improves the level of communication and contributes to overall claims handling success.



### **On Going Communication**

Because our Examiners have the time to do so, we maintain regular and continuous contact with our policyholders throughout the life of each claim. We are available to answer questions on any claim simply by picking up the phone and calling. We will happily discuss the status of an open or closed claim at any time you wish.



### **Consultation**

Furthermore, because we are in frequent contact with the policyholder, we seek agreement on our plan of action and reserve levels continuously, and solicit policyholder input as we pursue resolution of each claim. Referral for investigation where required to

